

Returns Policy

If you are not satisfied with your order, please send the item(s) back to Bulldog Security Bars within 30 days of receipt. ALL RETURNS PRODUCTS ARE SUBJECT TO A 15% RESTOCKING FEE AND WILL ONLY BE ACCEPTED IF: (1) IT IS IN NEW AND UNUSED CONDITION, (2) IT IS IN THE ORIGINAL PACKAGING AND INVOICE; AND (3) INCLUDES THE AUTHORIZATION DESCRIBED BELOW. Shipping and handling fees are not refundable and you are responsible for the return shipping expenses. In the package, please include a note stating your desired action as well as the original copy of the receipt. Please make note of the tracking number from the package for your reference. Please note that customized items cannot be returned for any reason except product defect.

Defective Product Returns Policy

If you were sent a damaged or defective item that was damaged in our warehouse (and not in the course of delivery) or if we sent you an incorrect item, we will replace it at our expense provided you let us know within 30 days of your receipt of the product. ALL DEFECTIVE PRODUCT RETURNS WILL ONLY BE ACCEPTED IF: (1) IT IS IN NEW AND UNUSED CONDITION, (2) IT IS IN THE ORIGINAL PACKAGING AND INVOICE; AND (3) INCLUDES THE AUTHORIZATION DESCRIBED BELOW. You will be responsible for return shipping expenses and, once we receive and verify the damaged/defective or incorrect item, we will send you the appropriate one and will refund your return shipping expenses.

Instructions for Returns

Return Authorization is required by Bulldog Security Bars for ALL returned merchandise. Please email us at returns@thebulldogbar.com in order to receive the Return Authorization for your order.

1. Once you have received your Return Authorization, please write it on your original invoice and package securely along with the merchandise that you intend to return. We will not be able to process a return for any shipment received without a Return Authorization included in your invoice.
2. Use a secure shipping method to send the item so that it can be tracked. For example, if you are sending it through the United States Postal Service, please request delivery confirmation. We are not responsible for items lost during shipping, and cannot process your return until the item is received.
3. Please send all your returns/exchanges to:

Bulldog Security Bars
1595 Peachtree Pkwy, Suite 204-221
Cumming, Georgia 30041

Promotional Items

Any product that is returned without a promotional item(s) that was included with the original transaction (e.g., buy 2 Bulldog Bars and receive a \$10 discount on your total purchase) will have the value of the promotional item deducted from the refund amount.

NO WARRANTY/LIMITATION OF LIABILITY

THE INFORMATION AND PRODUCTS INCLUDED IN OR AVAILABLE THROUGH THE US BULLDOG SECURITY BARS WEB SITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. BULLDOG SECURITY BARS AND/OR ITS SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES TO THE BULLDOG SECURITY BAR PRODUCTS AND/OR WEB SITE AT ANY TIME AND YOU ACKNOWLEDGE THAT SUCH CHANGES SHALL NOT CONSTITUTE AN ADMISSION, KNOWLEDGE OF LIABILITY OR THE EXISTENCE OF ANY DEFECT WHATSOEVER.

US BULLDOG SECURITY BARS AND/OR ITS SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY, RELIABILITY, AVAILABILITY, TIMELINESS, AND ACCURACY OF THE INFORMATION, PRODUCTS AND RELATED GRAPHICS CONTAINED ON THE BULLDOG SECURITY BARS WEB SITE FOR ANY PURPOSE. ADDITIONALLY, US BULLDOG SECURITY BARS DOES NOT WARRANT OR REPRESENT THAT USE WILL PREVENT HOME INVASION. USE AT YOUR OWN RISK AND CONSIDER YOU MEANS OF QUICK ESCAPE IN THE EVENT NECESSARY WHEN USING THE BULLDOG BAR. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ALL SUCH INFORMATION, PRODUCTS AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OR CONDITION OF ANY KIND. BULLDOG SECURITY BARS AND/OR ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS INFORMATION, PRODUCTS AND RELATED GRAPHICS, INCLUDING ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL BULLDOG SECURITY BARS AND/OR ITS SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR PAIN AND SUFFERING, LOSS OF CONSORTIUM, COMPENSATORY DAMAGES OR PUNITIVE DAMAGES, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE BULLDOG SECURITY BAR PRODUCTS OR THE BULLDOG SECURITY BARS WEB SITE, WITH THE INABILITY TO USE THE BULLDOG SECURITY BARS PRODUCTS, MANUFACTURING OR DESIGN DEFECTS, THE PROVISION OF OR FAILURE TO PROVIDE INSTRUCTIONS OR WARNINGS FOR ANY BULLDOG SECURITY BAR PRODUCTS AND RELATED GRAPHICS OBTAINED THROUGH THE BULLDOG SECURITY BARS WEB SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE BULLDOG SECURITY BARS WEB SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF BULLDOG SECURITY BARS (OR ANY OF ITS SUPPLIERS) HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE BULLDOG SECURITY BARS WEB SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE BULLDOG SECURITY BARS WEB SITE OR THE BULLDOG SECURITY BAR PRODUCTS. IN NOT EVENT SHALL BULLDOG SECURITY BARS' TOTAL LIABILITY EXCEED THE AMOUNT YOU PAID FOR YOUR BULLDOG SECURITY BAR PRODUCT.

If you have any further questions contact us at (706) 478-7227 or e-mail us at returns@thebulldogbar.com.